

# **Online Library Newsletter**

# October 2017 Issue 6

#### Librarian's Welcome Message

A warm welcome to the start of a new academic year, both for our new students and those continuing your studies this year. I hope you had a great summer break and are now in library use mode. My team and I are certainly in the 'supporting excellence' mode and we are eagerly waiting for your enquiries. If the start of term is anything to go by, this should be another busy and exciting year especially as we are about to launch the 'ASK A Librarian' live library reference/enquiry service which will enable you to have a live one-to-one conversation with a professional librarian. Read on for further information. <u>http://onlinelibrary.london.ac.uk/about/hot-topics/ask-librarian-live-pilot</u>.

I thought I would share with you some of the Online Library's key achievements this year. They include:

-A substantial increase in our e-books collection-439 unique new titles were added; 103 inter-library loans; several new journal databases e.g. Statista, SAGE, Geo-Science world, Kluwer-Online, Dissertation Global, Dissertations UK and Ireland, IEEE, and the Environmental Sciences collection which includes Climate and Development, Journal of Environmental Economics and Policy, Regional Environmental Change; and a record number of student recommended e-books.

-The Library power search 'Summon' can now seamlessly search the library databases as well the Dawson E-book platform. This means that students do not have to search for e-books separately.

-Information Literacy success: learning how to use the library is now embedded in the curricula of 5 postgraduate Programmes, and plans are underway to roll it out to the rest of the International Programmes (including undergraduate programmes).

-The Library website is now mobile-friendly

-A record increase in the use the Online Library team's fast and supportive enquiry service (by 42.48%).

-A major increase in database (114.1%) and e-book (289.4%) usage (due to expanded breadth and depth of collections, information literacy integration and Summon discoverability).

Last academic year, the highest users of the Online Library enquiry service were: Refugee Protection (13.06%); MPACC (12.41%); OPHRM (9.26%); and Global Diplomacy with 8.92%. While the highest users of collections were: Global Diplomacy (23.52%); MPACC (18.86%); OPHRM (10.36%); Refugee Protection (10.36%). Many congratulation to our top 4 winners in both categories. If your programme did not make into the top 4 last year, there is still time this year.

Good luck and please remember to use the Online Library's excellent collection and services at onlinelibrary.london.ac.uk. Reading widely will enable you to craft persuasive arguments for exams, coursework and dissertations and will enable you to get better grades.

Dr. Sandra Tury (Head of Library Services-UoLIP)

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### **Library News**



#### Easier Access to Dawson's E-books

The Dawson's E-book collection is the Library's principal E-books platform. Previously you had to log into the database in order to see what books were available in our subscription. However a recent project has enabled most of the books in our collection to be discoverable



via the Summon search.

Enter the title of the book into the Summon search box. You can also enter the author if known

#### **Example: Access to Asylum**

Author: Thomas Gammeltoft-Hansen

In the Summon results page use the left hand menu to limit the content type to 'Book/Ebook'

Click on the title within the search result then select 'Login

Here' under OpenAthens login. Enter your Athens username and password. You will be taken to the Dawsons website. If you are not taken directly to the text you may need to go back to the Summon search results and click on the title of the book again. You should then be taken to the full-text of the book within Dawsons. We hope this innovation gives you easier access to our collection of E-books!

#### New Service- Ask a Librarian Live- Pilot is coming soon!

On 24<sup>th</sup> October we are testing out an exciting new service – Ask a Librarian Live. This will give students the opportunity to chat with Library staff. During the pilot phase the service will be available every Tuesday 9.30am to 12.30pm and 1.30pm to 4.30pm London Time. We would love to have your feedback on this so please try this out if you have questions you would like answered.

#### See the Ask a Librarian page on the Online Library website for more information about the launch!

#### Spotlight on two of our new databases

The Statistics Portal statista

One of the new databases which the Online Library has recently subscribed to is Statista. Statista

is an essential resource for EMFSS and MPACC students and provides a number of valuable statistics on a broad range of topics, including many industries and countries. Data is presented in graphs, but you can download the data as graphic files, Excel files, Powerpoints and PDFs.

Statista also provides a variety of reports and dossiers about more than 1000 topics which are compiled by experts. It also has Industry Reports for more than 60 industries, and essential data on the digital and consumer goods sector, as well as in-depth market studies on all current hot topics. All reports are regularly updated with new forecasts.

**IEEE Xplore**\* *Digital Library* IEEE (Institute of Electrical and Electronics Engineers) is "the world's largest technical professional organization dedicated to advancing technology for the benefit of humanity". IEEE is a key resource for Information Security, Computing/CC and all those Programmes which have a computing or information systems element. The Online Library's subscription covers full-text access to more than four million documents in IEEE's Electronic Library. This includes: 184 IEEE journals, magazines, and transactions; proceedings from over 1,500 IEEE and IET annual conferences; more than 3,400 approved and published IEEE standards in key technology fields. Please check your gateway for login instructions.

# 3 things to do before you start using the Library

- Bookmark the Library website <u>http://onlinelibrary.london.ac.uk/</u> You will also be able to link to the Library from your course VLE
- Apply for an Athens username and password- <u>http://onlinelibrary.london.ac.uk/resources/register-athens</u> Fill out the registration form
- View the Library introduction video in the Online Library section of the VLE

#### 4 pages on our website to visit

- <u>Homepage</u> Contains a direct link to Summon our state of the art search engine, and quick links to places to go for support including contact details for the enquiry service
- <u>Study Programme</u> Select your course from the drop down menu to see which databases you can access
- <u>Student Support</u> Contains links to our quick start guides to databases, our Frequently asked questions and other help documentation
- <u>Hot Topics</u> Keep an eye on this section of the website, this is where we post updates about any issues with our resources, guides relevant to particular courses and a link to past newsletters

#### How To...

- Find an article on your reading list- Enter the title of the article into the Summon search box, if the article is available it should appear in the search results
- **Find out whether we have a journal or a newspaper** Enter the title into the A-Z Journal list. The search results tell you which database/s the journals are in and the years available.
- Find E-books- You can use the Summon search (see Library news for more details) or alternatively log into the Dawsons E-book collection directly from your Programme gateway under Study Programme and search by title.

## If you have a bit more time...

You may want to read the following

- Database log in guides All our databases have different log in methods. If you are using certain databases frequently read the login guide for these databases. These guides usually include advice on how to access articles in the database from the Summon search results.
- <u>Database quick start guides</u> You can get the most out of library databases by learning a bit more about how to use them. Our quick start guides provide an introduction.
- Glossary Explains the meaning of some technical terms associated with the Online Library

#### **EMFSS Programme**

We are pleased to announce that we now have a dedicated librarian supporting the EMFSS programme, and we are working very hard to increase the amount of essential EMFSS reading available in the Online Library. We have created a '<u>Recent Acquisitions'</u> page in the EMFSS gateway. As we are continually adding new content, you can check this page from time to time to see if something that was previously unavailable has recently been added.

As ever, if you have any questions or need any help using the Online Library, please get in touch via phone, email or through our Ask a Librarian form – which will soon include a live chat service. We are available from 9-5 London Time.